



Enterprise Income Verification (EIV 9.0)
External User Administration Manual
For
Multifamily Housing Programs

U.S. Department of Housing and Urban Development

September 2009

Revision History

Version	Date	Comments required
Version 1.0	09/29/2006	Initial Draft
Version 2.0	11/02/2006	Revision from MF
Version 3.0	12/11/2006	Include changes implemented in EIV Release 6.1
Version 4.0	08/27/2007	Include changes implemented in EIV Release 7.0
Version 5.0	10/30/2007	Changes implemented in EIV Release 8.0
Version 6.0	03/05/2008	Changes implemented in EIV Release 8.1
Version 6.1	05/09/2008	Revision from MF
Version 6.2	05/12/2009	Includes changes implemented in EIV Release 8.1.2
Version 7.0	07/30/2009	Includes changes implemented in EIV Release 9.0
Version 7.1	08/21/2009	Updated the document based on the comments from the review



EIV User Administration Authorization Memorandum

I have carefully assessed the EIV External User Administration Manual for Multifamily Housing Program. This document has been completed in accordance with the requirements of the HUD System Development Methodology.

MANAGEMENT CERTIFICATION - Please check the appropriate statement.

_____ The document is accepted.

_____ The document is accepted pending the changes noted.

_____ The document is not accepted.

We fully accept the changes as needed improvements and authorize initiation of work to proceed. Based on our authority and judgment, the continued operation of this system is authorized.

David Sandler
IT Project Manager

Date

Gail Williamson
Director, Housing Assistance Policy Division

Date

Lanier Hylton
Senior Project Manager, Office of Housing Assistance and
Contract Administration Oversight

Date

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1 Preface

1 Preface

1.1 Document Overview

The purpose of this manual is to provide instructions for HUD’s business partners responsible for user administration in the Enterprise Income Verification (EIV) application for multifamily housing programs. It details business operational procedures for successfully performing user administration tasks through the EIV user interface.

1.2 How This Manual is Organized

Listed below are each of the chapters contained in this manual, along with a brief description of its content:

- Chapter 1, Preface – An overview of the document and who should use this manual.
- Chapter 2, Assigning EIV Access Rights to Users – Provides step-by-step instructions on how to make EIV User Role (HSU or CAU) assignments to ‘Active’ users in WASS and how to make HSU or CAU role assignments to the active user’s contract(s) and/or property(ies) in WASS.
- Chapter 3, Multifamily Housing Program User Administration - Provides instructions on User Administration functions, including how to approve, deny, or put an HSU or CAU user’s user request on hold; how to certify, re-certify, and expire an HSU or CAU user’s EIV access for a contract(s) or property(ies) in EIV; how to view user certification reports for users under the Coordinator’s portfolio; and how to view Coordinator certification status and effective dates.
- Appendix A, Abbreviations and Acronyms – Provides a list of commonly used abbreviations and acronyms.

1.3 Who Should Use This Manual?

This manual is intended for the following users:

- MF Housing Program users with Housing Coordinator (HSC) role defined in WASS, and
- MF Housing Program users with Housing Contract Administrator Coordinator (CAC) role defined in WASS

Multifamily EIV Coordinators with the HSC or CAC role are responsible for:

- Determining who at the property, management agency, service bureau, or contract administrator (CA) should have User access rights to the EIV system, based on need for access;
- Receiving and approving their Users’ User Access Authorization Form (UAAF) requests;
- Making EIV role assignments (for Non-HUD User (HSU) or Contract Administrator User (CAU)) to their User’s User ID and property(ies) or contract(s) assigned to the User in Web Access Secure Systems (WASS);

- Certifying, re-certifying, and expiring their Users’ access to EIV for contract(s) and/or property(ies) assigned to them in WASS; and
- Protecting EIV data from unauthorized users

The table below lists Coordinator functions for which the owner of the property or authorizing CA official at the agency has authorized the Coordinator to perform on behalf of the owner or CA.

User Type	User ID Types	EIV Role	Functionality
MF EIV Coordinator	M-ID	HSC/CAC	View benefit and wage-related information, as well as verification reports for the contracts and projects assigned in WASS.
			Approve their users’ online UAAF requests for certification, re-certification, and expiration of EIV access through the User Requests function in EIV.
			Perform EIV User role (HSU or CAU) role assignments to ‘Active’ users and un-assignments from ‘Terminated’ users in WASS.
			Perform HSU or CAU role assignments to and un-assignments from contracts/properties available to their users or former users in WASS.
			Perform the User Certification function for users under their jurisdiction.
			View Coordinator Cert Report for user status and recertification period for Coordinators.
			View User Certification Report for users under their jurisdiction.
MF EIV Coordinator	M-ID	CAC	O/A Cert Report- to provide the ability to view the EIV certification status of a contract / project for users with HSC / HSU user role.

This manual assumes that administrators have the following knowledge or expertise:

- Working knowledge of Microsoft Windows.
- Operational understanding of PCs.

- Operational understanding of Internet browsers.
- Understanding of basic network concepts.
- Understanding of HUD program terminology, policies, and procedures.

1.4 Related Documentation

This section provides a list of related documentation, including:

- *EIV System User Manual for Multifamily Housing Program Users* – This manual provides step-by-step instructions on how to gain EIV Coordinator and User access to the EIV system, read benefit and wage-related reports, and use menu options. This manual is located at: <http://www.hud.gov/offices/hsg/mfh/rhiip/eiv/usermanual.pdf>
- *WASS User's Manual* – For Coordinators, this manual provides step-by-step instructions on how to perform maintenance of user profiles including roles and property/contract and PHA assignment which is necessary before the user can access EIV functions. This manual is located at: http://www.hud.gov/offices/react/products/wass/wass_user_manual.cfm
-

1.5 Abbreviations and Acronyms

A glossary of abbreviations and acronyms is included as Appendix A of this document.

2 Assigning EIV ACCESS Rights to Users

2 Assigning EIV Access

2.1 Accessing Secure Systems

Step 1: Go to Secure Systems Single Sign On

The link for External users is:

https://www11.hud.gov/HUD_Systems/

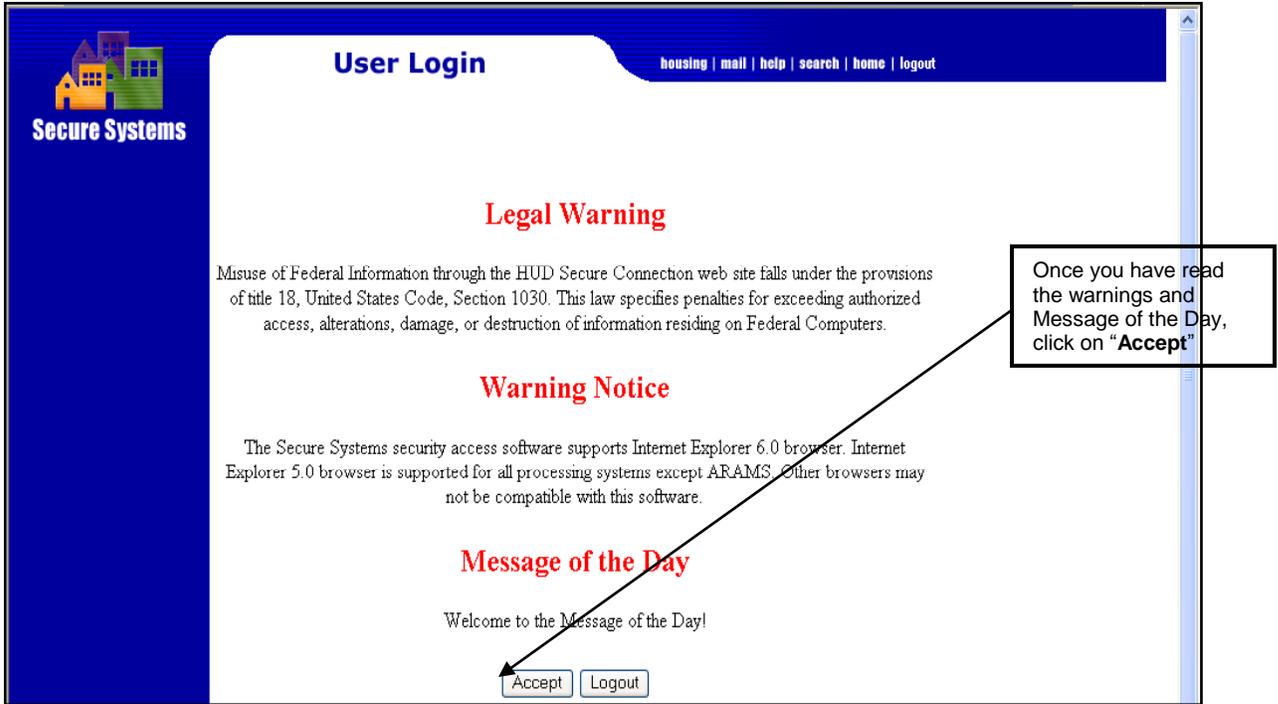
Step 2: Enter your M-ID (External User) and Password.

Step 3: Click on “Login”.

The screenshot shows the 'User Login' page. On the left is a blue sidebar with the text 'Secure Systems Single Sign On' and a house icon. The main content area has a blue header with 'User Login' and navigation links: 'housing | mail | help | search | home'. Below the header are two input fields: 'User ID' and 'Password', both with arrows pointing to a text box that says 'Enter User ID and Password and then click on "Login"'. Below the input fields are 'Login' and 'Cancel' buttons. A red-bordered box contains the following text: 'ATTENTION: This computer system, and all the systems associated with this system for User Authorization and Authentication, are protected by a computer security system; unauthorized access to these systems is not permitted; and usage may be monitored.' Below this is a note: 'NOTE: There is an inactivity timeout of 30 minutes. Please save your work periodically to avoid being logged out.' At the bottom left, it says 'Content updated August 26, 2005'. At the bottom center, there is a house icon and contact information: 'U.S. Department of Housing and Urban Development, 451 7th Street S.W., Washington, DC 20410, Telephone: (202) 708-1112 TTY: (202) 708-1455'. At the bottom right, there are links for 'Home | Privacy Statement'.

This will bring you to the User Login screen that contains the Legal Warning, Warning Notice, and Message of the Day.

Step 4. After reading the warnings and Message of the Day, click on “Accept”



This will bring you to the Main Menu screen. Here, you will see those WASS-based HUD systems to which you have been granted access.



Before starting the process of assigning the EIV user role to a user’s WASS ID and then the EIV user role to a contract(s) and/or property(ies) in WASS, the EIV Coordinator should make sure that the applicant has read and understands the EIV Rules of Behavior, which is part of the UAAF, and has also completed and signed the **EIV Security Awareness Training Questionnaire** available at: <http://www.hud.gov/offices/hsg/mfh/rhiip/eiv/eivapps.cfm>.

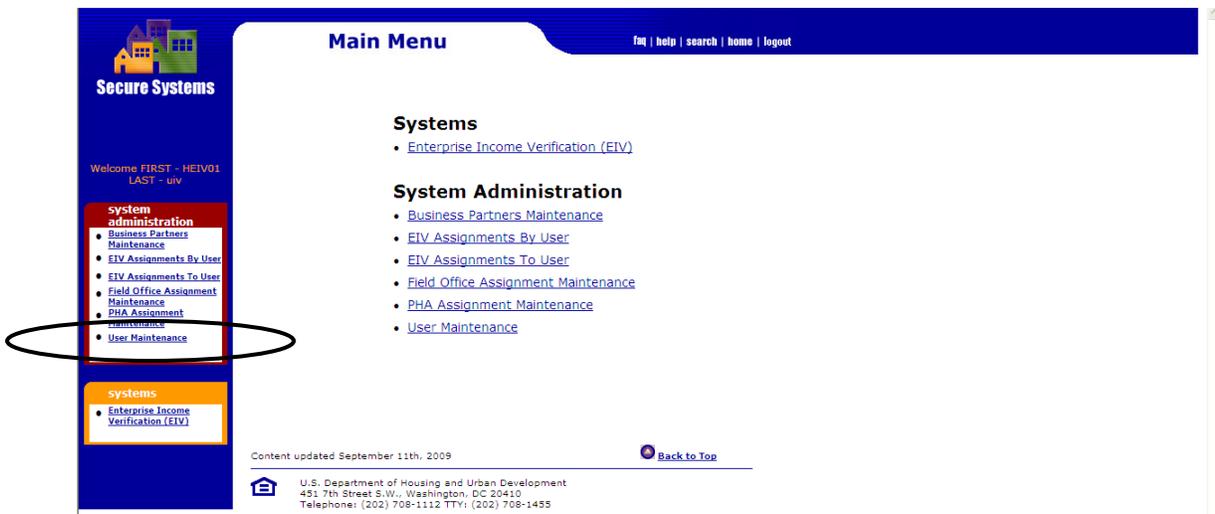
Assigning EIV access authorization rights to EIV applicants is a three-part process.

- First, the EIV Coordinator must assign the EIV user role (HSU or CAU) to the EIV applicant’s WASS ID.
- Second, the EIV Coordinator must assign the HSU or CAU role to the user’s contract(s) and/or property(ies) in WASS.
- Third, the EIV User’s contract(s) and/or property(ies) must be certified in EIV.

2.2 Perform EIV User Role (HSU or CAU) Assignments to Active Users in WASS

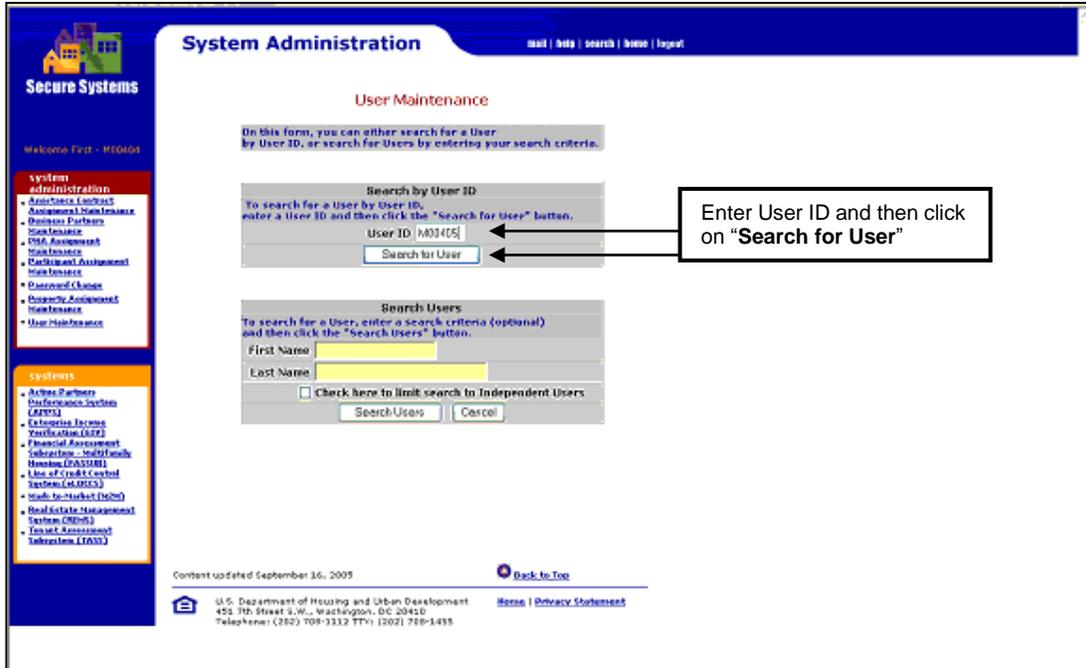
2.2.1 Assigning the EIV User Role “HSU” or “CAU” to the EIV User’s ID in WASS

Step 1: On the navigation panel to the left, under System Administration, click on “**Business Partner Maintenance**”.



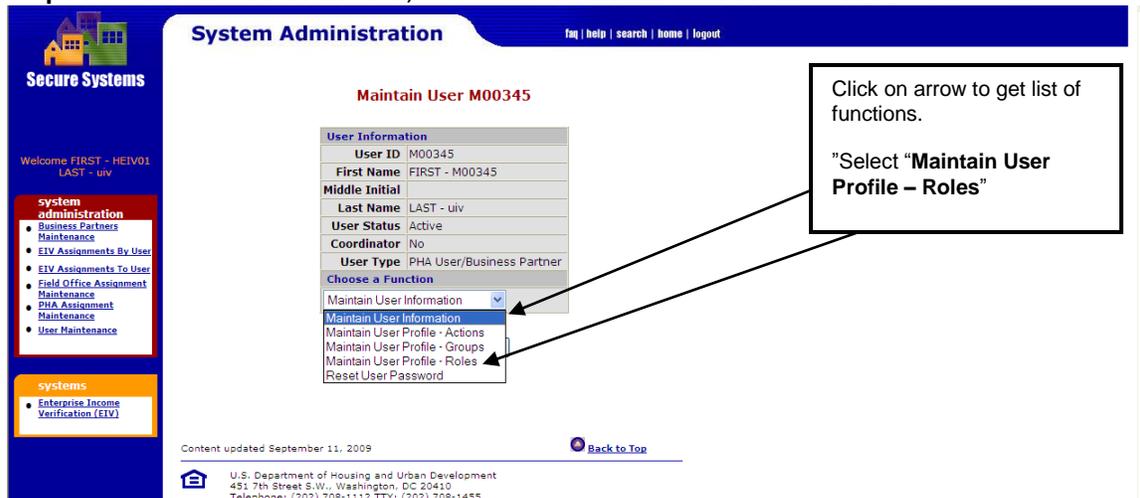
The result will bring you to the **User Maintenance** screen.

Step 2: Enter the User ID of the EIV User applicant to search for the EIV User applicant and click on **“Search for User”**.



The result will bring you to the **Maintain User** screen.

Step 3: Under **Choose a Function**, select the **“Maintain User Profile – Roles”** function.



Step 4: Click on “Submit”

The screenshot shows a web application interface for 'System Administration'. The main content area is titled 'Maintain User M00-105'. It contains a form with the following fields:

User Information	User ID	M00405
	First Name	First - M00405
	Middle Initial	
	Last Name	Last - WA55
	User Status	Active
	Coordinator	Yes
	User Type	Business Partner
	Choose a Function	Maintain User Profile - Roles

At the bottom of the form are two buttons: 'Submit' and 'Cancel'. A callout box with the text 'Click on "Submit"' has an arrow pointing to the 'Submit' button.

On the left side of the interface, there is a sidebar with a 'Secure Systems' logo and a navigation menu. The menu includes sections for 'System Administration' and 'Systems'.

At the bottom of the page, there is a footer with the text: 'Content updated September 16, 2005', 'Back to Top', and 'U.S. Department of Housing and Urban Development, 425 19th Street, N.W., Washington, DC 20415, Telephone: (202) 708-3112 TTY: (202) 758-1498, Home | Privacy Statement'.

The result will bring you to the **Assign/Unassign Roles for User** screen.

Step 5: From the **Assign/Unassign Roles for User** screen, under **EIV – Enterprise Income Verification**, select the “**HSU – MF – EIV - Non-HUD User**” or “**CAU – EIV – MF – Contract Administrator User**” roles for the selected EIV User applicant and then click on “**Assign/Unassign Roles**”.

System Administration housing | mail | help | search | home | logout

Assign/Unassign Roles for User M00404

User Information

User ID	M00404
First Name	First Name
Middle Initial	M
Last Name	Last Name
User Status	Active
Coordinator	No
User Type	Lender

Please check/uncheck boxes to assign/unassign roles to the user.
Disabled roles cannot be unassigned until they are removed in the appropriate Assignment Maintenance screens.

EIV - Enterprise Income Verification

<input type="checkbox"/>	CAC - EIV - MF - Contract Administrator Coordi
<input type="checkbox"/>	CAU - EIV - MF - Contract Administrator User
<input type="checkbox"/>	EIV - PIH - EIV - External User
<input type="checkbox"/>	HSC - MF - EIV - Housing Coordinator
<input checked="" type="checkbox"/>	HSU - MF - EIV - Non-HUD User

Assign/Unassign Roles Cancel

Content updated June 15, 2007 [Back to Top](#)

U.S. Department of Housing and Urban Development
451 7th Street S.W., Washington, DC 20410
Telephone: (202) 708-1112 TTY: (202) 708-1455

Select the "HSU" or "CAU" role and click on "Assign/Unassign" at the bottom of the page.

The result will bring you to the **Assign/Unassign Role Confirmation for User** screen.

Step 6: Click on "Confirm"

System Administration housing | mail | help | search | home | logout

Assign/Unassign Role Confirmation for User M00404

Roles to Assign to User M00404

System Code	Role Code	Role Description
EIV	HSU	HSU -EIV - MF - Non HUD User

No roles were selected to unassign.

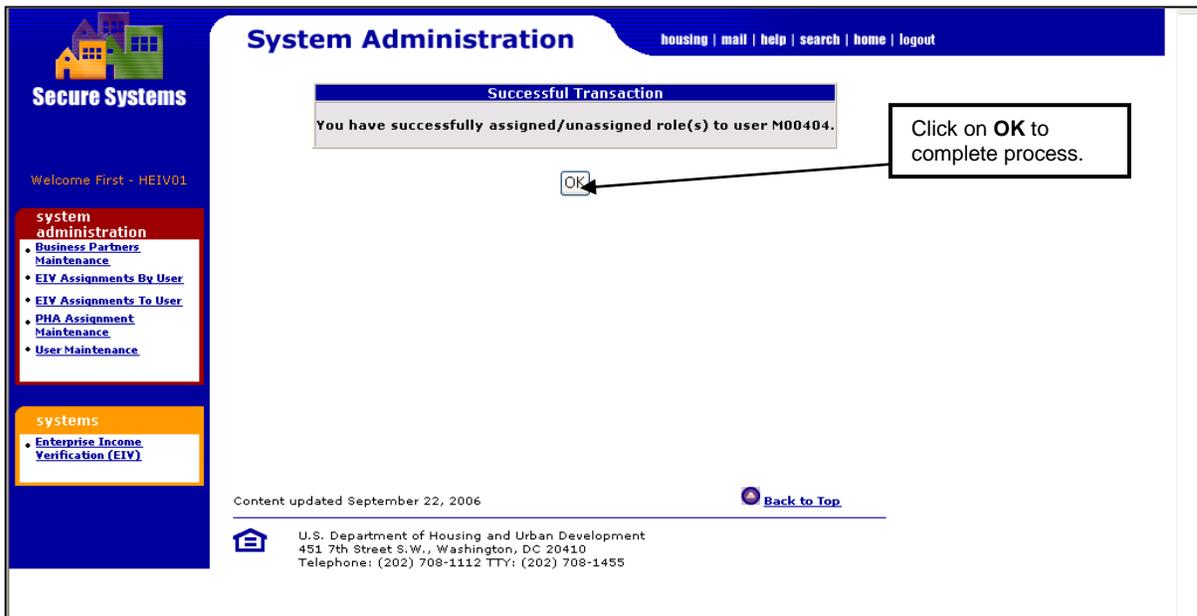
Confirm Cancel

Content updated September 22, 2006 [Back to Top](#)

U.S. Department of Housing and Urban Development
451 7th Street S.W., Washington, DC 20410
Telephone: (202) 708-1112 TTY: (202) 708-1455

Click on "Confirm"

The resulting screen will show successful assignment/unassignment of role(s) to User. Click **OK**.



2.3 Perform HSU or CAU Role Assignment to the User’s Property (ies)/Contract(s) in WASS

2.3.1 Property Owners, Management Agents, and Service Bureaus

- For an **owner, management agent, or service bureau**, the assignments must be made using the **Property Assignment Maintenance** function.

Step 1: On the navigation panel to the left, click on “**Property Assignment Maintenance**”



The result will bring you to the **Property Assignment Maintenance** screen.

The screenshot shows the 'Property Assignment Maintenance' screen within a 'System Administration' interface. The page has a blue header with navigation links: 'faq | help | search | home | logout'. The main title is 'Property Assignment Maintenance' in red. The form contains several sections:

- Please enter a User Id:** A text input field for 'User ID'.
- Choose a Function:** A dropdown menu currently set to 'Assign Property'.
- For View or Unassign Property, optionally provide Servicing Site:** A section header.
- For Assign Property, provide one of the following:** A section header.
- Property ID:** A text input field.
- FHA Number:** A text input field.
- Contract Number:** A text input field.
- Servicing Site:** A dropdown menu.
- For Assign Property, show Property Owners:** A section header.
- Current Owners:** A dropdown menu.
- Show:** A dropdown menu currently set to 'Active Properties'.
- Sort by:** A dropdown menu currently set to 'Property Name'.
- For UnAssign Property, Optionally enter a role** A section header.
- Role Code:** A text input field.

At the bottom of the form are two buttons: 'Submit' and 'Cancel'.

Step 2: Enter the User ID, select from the Tax ID drop-down list, or enter a Property ID, FHA Number, Contract Number (or) select a Servicing Site for which the EIV User applicant needs to get the assignments from the drop-down list. Enter a **Role Code** (e.g., HSU) and click on **“Submit”** button.

Step 3: Under **Role Description - (System ID – Role Code)**, select **Non-HUD User (EIV – HSU)** that is assigned to the EIV User applicant and the **Property(ies)** from the list provided and click **“Submit”**. EIV Coordinators must assign to the applicant only those properties or contracts listed on the hardcopy UAAF, under **Part 1. Access Authorization, E. Portfolio**.

To assign all properties, highlight the first property and hold down the shift key while scrolling down to the bottom. To assign one or more properties in a list, hold down the CTRL key while clicking on each property.

The result will bring you to the **Assign Property Confirmation for User** screen, which displays the confirmation of the assignment, as shown below, and the property (ies) information to which the User with the specified role has been assigned in WASS for EIV.

Step 4: Click “Confirm”

Assign Property Confirmation for User M00405

User Information		
User ID	M00405	
First Name	FIRST - M00405	
Middle Initial		
Last Name	LAST - WASS	

Properties to Assign to User M00405 for Role HSU.		
Property ID	Property Name	TIN
80C	:IATES	45

Buttons:

Callout: Click on “Confirm”

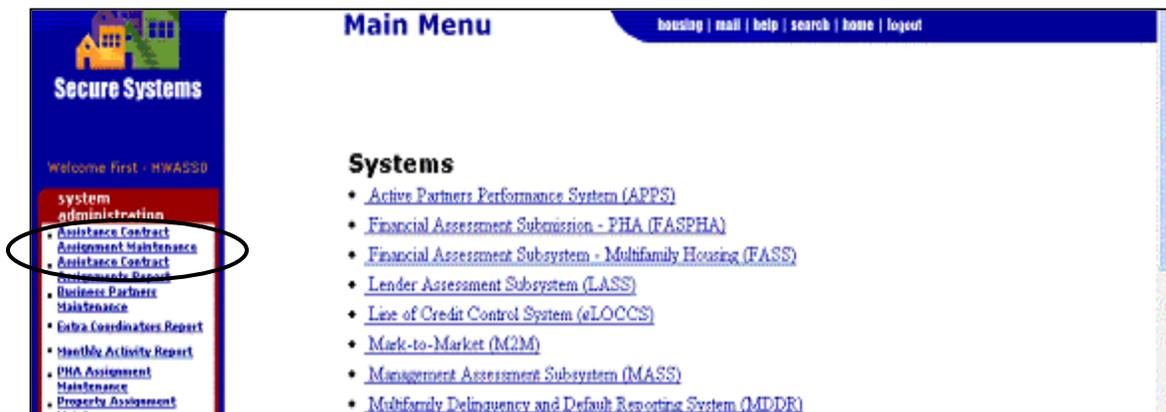
The resulting screen will show successful assignment of the property(ies) to user. Click OK.



2.3.2 Contract Administrators Only

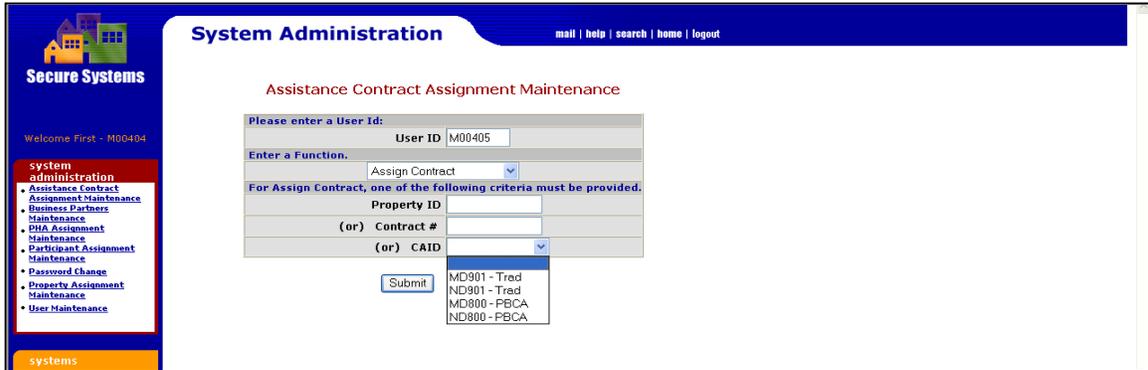
Contract Administrators make assignments using the **Assistance Contract Assignment Maintenance** function.

Step 1: On the navigation panel to the left, click on “Assistance Contract Assignment Maintenance”



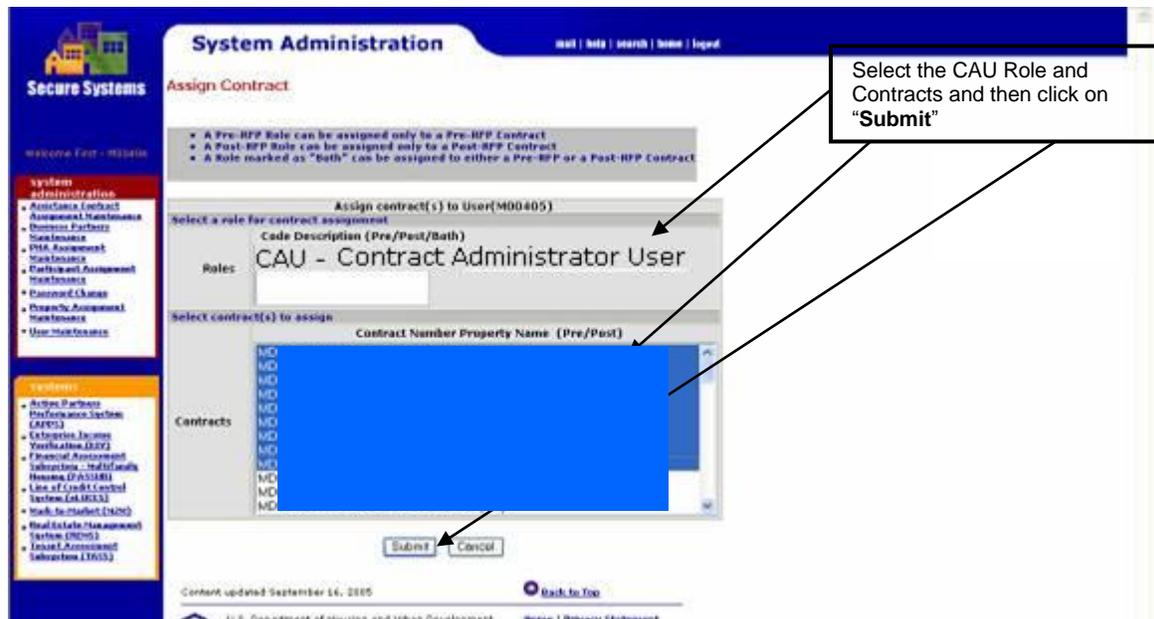
This will bring you to the **Assistance Contract Assignment Maintenance** screen.

Step 2: Enter the User ID of the EIV user applicant and enter Property ID (or) Contract # or select the CAID (Contract Assistance Identifier) for which the EIV User applicant needs to get assignments and click on the **“Submit”** button.



The result will bring you to the **Assign Contract** screen.

Step 3: Select the **“CAU”** role, the **Contracts** from the list provided and click **“Submit”**. EIV Coordinators must assign the EIV User role (CAU) **only** to those contracts listed on the UAAF, under **Part 1. Access Authorization, E. Portfolio**. To assign the entire list, highlight the first contract and hold down the shift key while scrolling down to the bottom. To assign some of the contracts in a list, hold down the Ctrl key while clicking on each contract.



The result will bring you to the **Assign Assistance Contract Confirmation for User** screen which displays the confirmation of the assignment, as shown in the next screen, and the Contracts information to which the EIV User applicant with the specified role has been assigned in WASS for EIV.

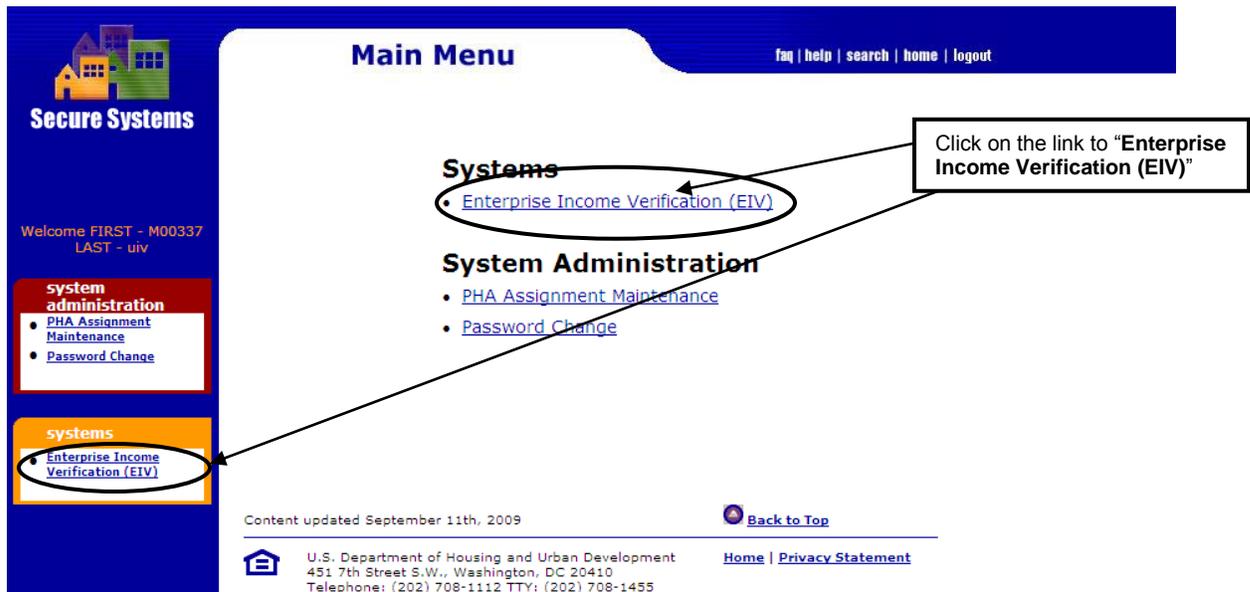
3 MF Housing Program - User Administration

3 User Administration

This section covers the administration function available to MF Housing Program User Administrators in the EIV application.

3.1 Logging to EIV System from Secure System

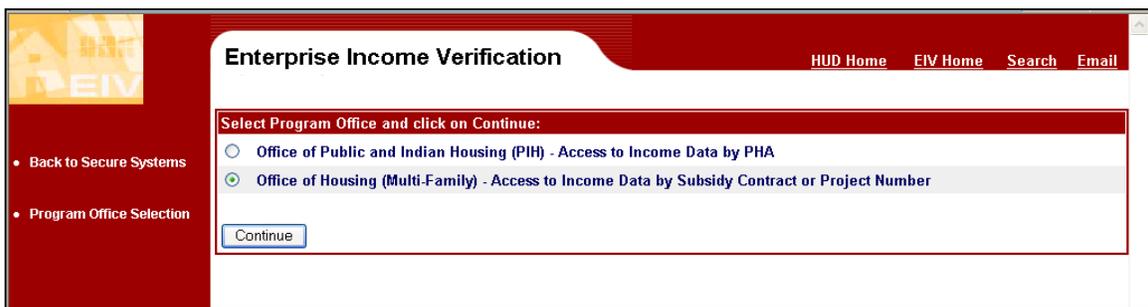
The Main Menu in Secure Systems will display the list of all the systems the user is authorized to access in WASS. WASS authenticates the user account and displays the Enterprise Income Verification (EIV) link to access the EIV application. The EIV option may be selected from either the Main Menu or the left panel on the same page. Click on the Enterprise Income Verification (EIV) link.



- All questions related to the MF Housing Program portion of the EIV application should be deferred to the MF Helpdesk at 1-800-767-7588 or by email at mf_eiv@hud.gov.

If the user has access to both Office of Housing (Housing) and Office of Public and Indian Housing (PIH) programs in EIV, the user will see a Select Program Office page as shown below.

Select Office of Housing (Multi-Family) – Access to Income Data by Subsidy Contract or Project Number option from the selection and click on Continue.



If the user has multiple External EIV roles, a role selection page is displayed when the user clicks the EIV link or when the user selects the Office of Housing option in Program office Selection page.

Select a Coordinator Role (HSC role or CAC role) option from the selection and click on Continue.



Legal Warning Page for MF Housing Program Users

For External EIV MF Housing Program users, the Acknowledgement Page appears, as shown on the following.

Before EIV will allow users to enter the system, they must check the box to acknowledge that they will be viewing and safeguarding Privacy Act materials and the box to affirm that they have a valid form HUD-9887 on file for the family or will verify that users have valid form HUD-9887s on file, depending on whether the Coordinator is an O/A, service bureau, or CA.

Once these boxes are checked, users can navigate the system. There are separate legal warning pages for Property Owners, Management Agents, and Service Bureaus and contract administrators as shown on the next page.

Legal Warning page for Property Owners, Management Agents, and Service Bureaus

Acknowledgement Checkbox

Affirmation Checkbox

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

Legal Warning
 Misuse of Federal Information through the HUD Secure Connection web site falls under the provisions of Title 18, United States Code, Section 1030. This law specifies penalties for exceeding authorized access, alterations, damage, or destruction of information residing on Federal Computers.

Notice of Your Responsibility for Security
 Information contained in this system is subject to the Privacy Act of 1974 (5 U.S.C. 552a, as amended). Only authorized persons in the conduct of official business may use private information contained in this system. Any individual responsible for unauthorized disclosure or misuse of private, personal information may be subject to fine of up to \$5,000 for each violation.

Authorization for the Release of Information
 The data in the EIV system includes private and confidential information. Staff at public housing agencies, management agencies, service bureaus, and multifamily properties may not view private income information without verifying that there is a signed Authorization for the Release of Information and Privacy Act Notice (Form HUD-9887) in the household's file for the head of household and the spouse of the head of household, or co-head, regardless of age, and for each adult member in the household.

I acknowledge that I understand that this system contains personal information covered by the Privacy Act of 1974 (5 U.S.C. 552a, as amended). Access to this data is solely for governmental purposes. Any individual responsible for unauthorized disclosure or misuse of the private, personal information contained in this information system may be subject to civil or criminal penalties under the Privacy Act.

Owners and management agents (O/As) must have a valid form HUD-9887 that is signed by each household member who is at least 18 years of age, and each family head, spouse, and co-head regardless of age, in order to view the data contained in EIV. Service bureaus must verify with the Owner that they have a valid form HUD-9887 that is signed by each household member who is at least 18 years of age, and each family head, spouse, and co-head regardless of age, in order to view the data contained in EIV.

To view income data, check the affirmation checkbox to the left and then click on Continue.

Continue

Legal Warning page for Contract Administrators

Acknowledgement Checkbox

Affirmation Checkbox

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

Legal Warning
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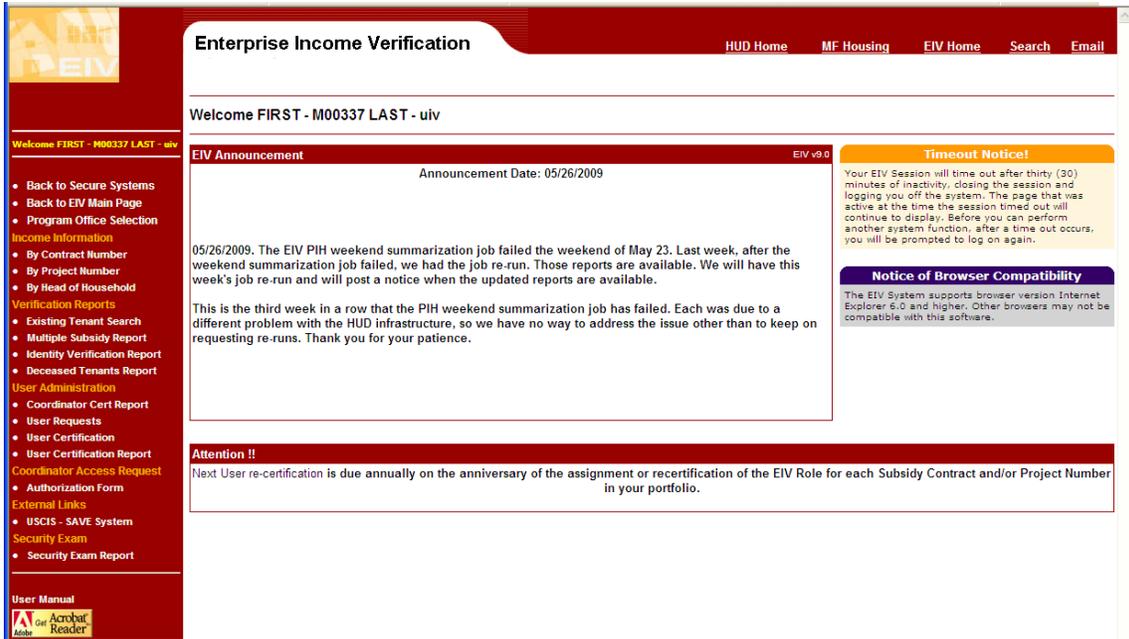
Contract administrators (including HUD staff) overseeing O/A operations need not have a valid form HUD-9887 in order to view EIV data. However, they must affirm that they will verify that O/As have valid form HUD-9887s on file when performing monitoring reviews of O/A operations.

To view income data, check the affirmation checkbox to the left and then click on Continue.

Continue

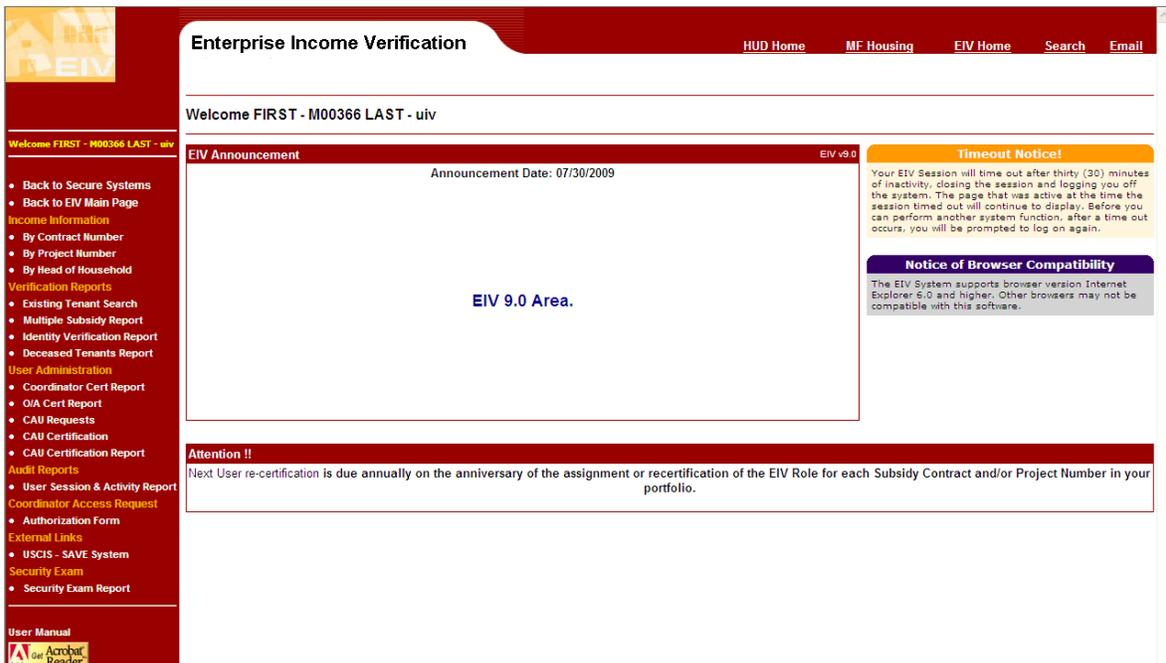
Welcome Page for HSC user

The EIV Welcome Page displays after successful acknowledgement. This page shows the User’s Name, Timeout Notice, Legal Warning and Notice of Browser Compatibility.



Welcome Page for CAC user

The EIV Welcome Page displays after successful acknowledgement. This page shows the User’s Name, Timeout Notice, Legal Warning and Notice of Browser Compatibility.



3.2 Coordinator Cert Report

The Coordinator Cert Report provides EIV Coordinators the capability to view the certification status and effective dates of contracts/projects in their portfolio.

Step 1: Click on the **Coordinator Cert Report** link in the left-hand navigation panel.

The resulting screen, displays the list of all the projects and contracts under the Coordinator’s jurisdiction with the following details:

- User ID
 - M-ID for External users
- User Name
- Certification Status (All, Pending, Certified, Expired, New)
 - The Certification status for the portfolio defaults to “All” as shown in the figure below. Click the down arrow key for more status options such as Pending, Certified, Expired, or New. Click “Change View” to view the Projects/Contracts of the selected certification status.
- Recertification Check box
 - Provides user an option to create a CAAF for the selected Contract(s)/Project(s)
- Project/Contract number
- Effective Date of Action
 - The date on which this contract was certified/re-certified
- Recertification Period
 - The period under which the re-certification should be done so that contract/project will not expire
- Effective To Date
 - The date the contract/project expires

To create a CAAF (Coordinator Access Authorization Form) request for certification, re-certification, or termination of a contract(s), select the Recertification check box for the contract(s) from the list for which you want to create a CAAF and click on **Create CAAF** button. A CAAF request form will appear with the selected contract(s)/project(s) populated in the Contract/Project number field of the CAAF, as shown in below screenshot:

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

Coordinator Access Request >> Coordinator Access Authorization Form (CAAF)

Welcome FIRST - M00337 LAST - uiv

- Back to Secure Systems
- Program Office Selection
- Income Information
 - By Subsidy Contract
 - By Project Number
 - By Head of Household
- Verification Reports
 - Existing Tenant Search
 - Multiple Subsidy Report
 - Identity Verification Report
 - Deceased Tenants Report
- User Administration
 - Coordinator Cert Report
 - User Requests
 - User Certification
 - User Certification Report
- Coordinator Access Request
 - Authorization Form

User Manual

Enterprise Income Verification (EIV) System Coordinator Access Authorization Form

Date of Request: 05/18/2009
 User ID: M00337
 User Role: HSC
 User Name: FIRST - M00337 LAST - uiv
 Phone Number: *
 Fax Number: *
 Email Address: (Please make sure the email address is valid in WASS.)
 Type of Action Request: Re-Certification *
 Contract / Project Number: 143 *
 Position Title: *
 Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System: *
 Coordinator Affiliation: Property Owner Management Agent Service Bureau Contract Administrator

* - Required Fields

Acknowledgement:
 I understand that my user ID and password are to be used only by me. Under no circumstances will I reveal or allow use of my password by another person. Nor will I use another person's password and user ID. I will protect EIV system data within my control, whether online, printed or stored in media, from unauthorized access. I understand and agree to follow all HUD standards, policies, and procedures.

Certification of Owner Letter(s) of Approval:
 I understand and agree to follow all HUD standards, policies, and procedures and certify that, in the case of initial certification, I possess approval from the authorized official of the owner entity (e.g., General Partner, Board President, etc.) or authorized CA official to obtain access to sensitive data contained in the EIV system for the contract (s)/property(ies) listed on this on-line CAAF. In the case of re-certification of a contract(s)/property(ies) listed on this CAAF, I maintain the appropriate approval as described above to access the data contained in EIV.

Certification of Completion-Security Awareness Training Questionnaire:
 I certify that prior to the submission of this online access authorization request for recertification that I have downloaded and completed the EIV Security Awareness Training Questionnaire available on HUD's Enterprise Income Verification System (EIV) System for Multifamily Housing Program website at: <http://www.hud.gov/offices/hsg/mfhi/rhlp/eiv/eivhome.cfm>

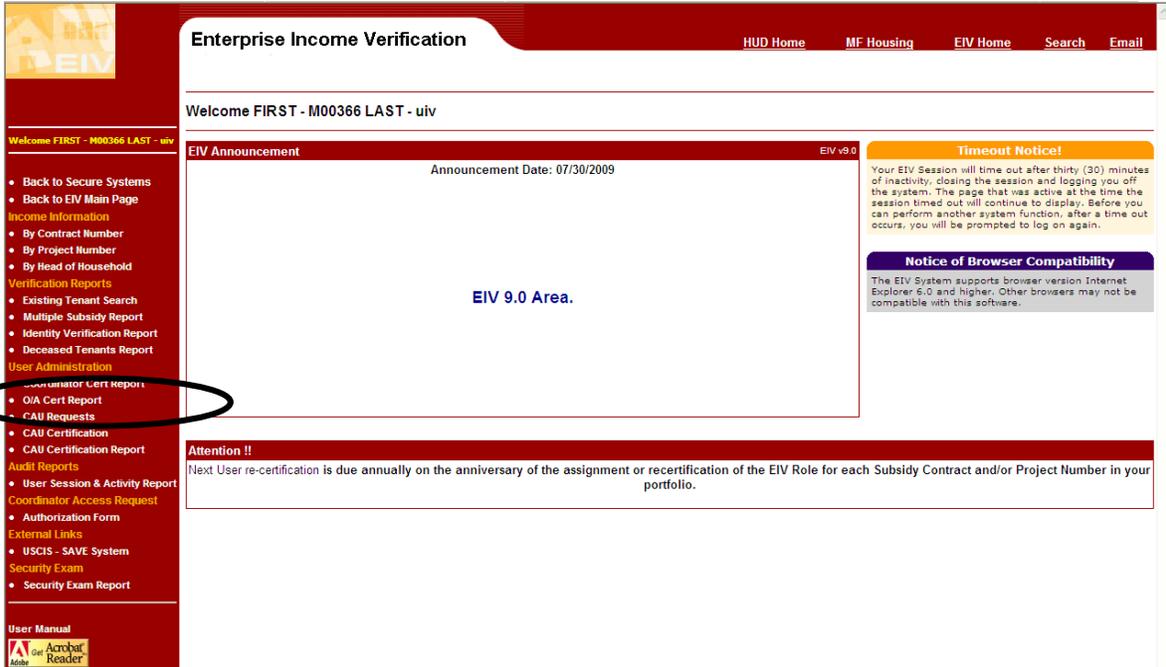
Submit Request Cancel Request

EIV Coordinators will provide necessary field information on the CAAF and click on **“Submit Request”** to create a CAAF for the selected contract(s)/project(s).

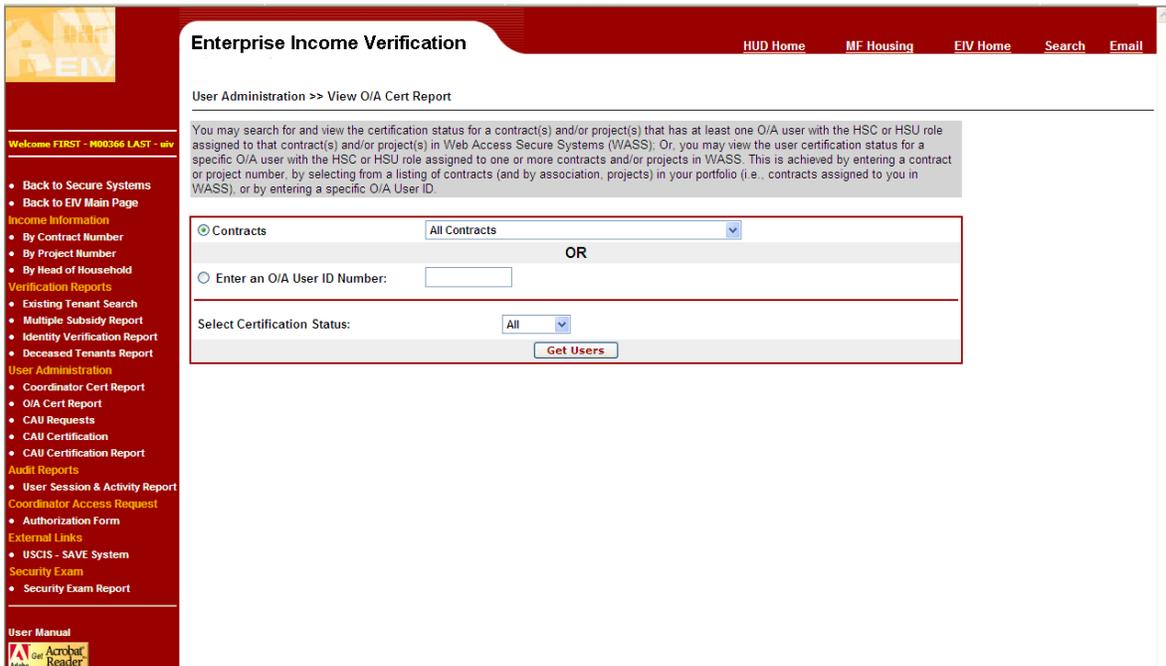
3.3 OA Cert Report (CAC Users only)

O/A Cert Report provides CAU users the capability to view the EIV certification status of a contract(s) and/or project(s) that has at least one user with the HSC or HSU user roles assigned that O/A’s contract(s) and/or project(s).

Step 1: Click on the **O/A Cert Report** link in the left-hand navigation panel.



The resulting screen displays, the Contract selection page to search for certification status.



Step 1: Select a contract or select 'All contracts' to get the certification status of the HSC/HSU user roles

Step 2: The search can be performed by entering the user ID of the user being searched.

The resulting page, displays the certification status of the user with same portfolio.

The screenshot displays the 'Enterprise Income Verification' web application interface. At the top, there is a navigation bar with links for 'HUD Home', 'MF Housing', 'EIV Home', 'Search', and 'Email'. Below this, the breadcrumb trail reads 'User Administration >> O/A Cert Report >> View User Certifications'. A summary bar shows 'Number of Records: 2' and 'Certification Status: All' with a 'Change View' button. A 'Printer Friendly Version' link is located in the top right of the report area. The main content is a table titled '1 - 2 of 2 User Records' with the following data:

User ID	User Name	User Role	Project/Contract	Effective Date of Action	Recertification Period	Effective to Date	User Status
M00267	FIRST - M00267 LAST - uiv	HSC	CA	08/06/2009	(09/01/2010 - 09/30/2010)	09/30/2010	Certified
M00337	FIRST - M00337 LAST - uiv	HSC	CA	08/10/2009	(09/01/2010 - 09/30/2010)	09/30/2010	Certified

The left-hand navigation panel contains several sections: 'Income Information' (By Contract Number, By Project Number, By Head of Household), 'Verification Reports' (Existing Tenant Search, Multiple Subsidy Report, Identity Verification Report, Deceased Tenants Report), 'User Administration' (Coordinator Cert Report, O/A Cert Report, CAU Requests, CAU Certification), 'Audit Reports' (User Session & Activity Report), 'Coordinator Access Request' (Authorization Form), 'External Links' (USCIS - SAVE System), and 'Security Exam' (Security Exam Report). At the bottom of the navigation panel, there is a 'User Manual' link and an Adobe Acrobat Reader icon.

The user can print the report by clicking the **Printer-Friendly Version** link on the page.

3.4 User Requests/CAU Requests

User Requests provide EIV Coordinators the capability to view their users' online **User Access Authorization Form (UAAF)** requests and approve, deny, or put UAAF requests on hold until such time as EIV Coordinators are ready to act on UAAFs.

Step 1: Click on the **User Requests** link in the left-hand navigation panel. Click on **CAU Requests** for users with CAC user roles.

On the resulting screen, the **Requested Selection:** defaults to "Pending" as shown in the figure below. Click the down arrow key for more request options. Click "**Change View**" to view the selected requests. The request selection options are Pending, Approved, On-hold, and Denied.

The screenshot displays the 'Enterprise Income Verification' web application. The top navigation bar includes links for HUD Home, MF Housing, EIV Home, Search, and Email. The main content area is titled 'User Administration >> User Access Request >> Current User Requests'. Below this, there is a 'Request Selection' dropdown menu set to 'Pending' and a 'Change View' button. A summary line indicates '1 - 11 of 11 Requests'. The main data is presented in a table with the following columns: Date Requested, User ID, User Name, User Role, No of Contract/Project, Type of Action Requested, Status, and Actions. Each row represents a request and includes a 'Details' button in the Actions column. Below the table, there is a 'Note' section with instructions on how to use the 'Details' and 'Change View' buttons, followed by a 'Disclaimers' section with three bullet points regarding the approval, denial, and hold actions for User Access Authorization Forms (UAFs).

Date Requested	User ID	User Name	User Role	No of Contract/Project	Type of Action Requested	Status	Actions
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	3	Certification	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	4	Re-Certification	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	3	Expiration	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	3	Certification	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	1	Expiration	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	2	Re-Certification	Pending	Details
05/18/2009	M00364	FIRST - M00364 LAST - uiv	HSU	1	Certification	Pending	Details
05/18/2009	M00364	FIRST - M00364 LAST - uiv	HSU	3	Re-Certification	Pending	Details
05/18/2009	M00374	FIRST - M00374 LAST - uiv	HSU	8	Certification	Pending	Details
05/18/2009	M00376	FIRST - M00376 LAST - uiv	HSU	2	Certification	Pending	Details
05/18/2009	M00376	FIRST - M00376 LAST - uiv	HSU	1	Re-Certification	Pending	Details

Note:

- For taking actions (Approve, Deny or On-hold), please click on the 'Details' button.
- To view the requests based on Status, please select from the Request Selection drop-down and click on 'Change View' button.

Disclaimers:

- If you **APPROVE** the user's User Access Authorization Form (UAAF) request for recertification, you must certify the user's property(ies) and contract(s) in User Certification, by the end of the quarter, to avoid interruption of the user's EIV access. Approval of recertification request UAFs does not denote recertification of users in EIV.
- If you **DENY** the user's UAAF request for recertification, you must unassign the HSU role in Web Access Secure Systems (WASS) from the property(ies) and/or contract(s) for which the user was responsible.
- If you put the user's UAAF request on **HOLD**, you must act on the user's UAAF request, by the end of the quarter, to avoid a break in the user's EIV access.

The following UAAF summary data fields are displayed:

- Date Requested (from most recent to oldest UAAF)
- User ID (M-ID for external users)
- User Name
- User Role (HSU or CAU Role)
- No. of Contract/Project
- Type of Action Requested (Certification, Re-certification, or Expiration)
- Status (Pending, Approved, Denied, or On Hold)
- Actions

Under “Actions,” click the “Details” button to Approve, Deny, or put the User’s request On Hold, as shown below.

Click on the details tab to the corresponding UAAF that requires Re-Certification

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> User Access Request >> Current User Requests

Request Selection : Pending [Change View](#)

1 - 11 of 11 Requests

Date Requested	User ID	User Name	User Role	No of Contract/Project	Type of Action Requested	Status	Actions
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	3	Certification	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	4	Re-Certification	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	3	Expiration	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	3	Certification	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	1	Expiration	Pending	Details
05/18/2009	M00266	FIRST - M00266 LAST - uiv	HSU	2	Re-Certification	Pending	Details
05/18/2009	M00364	FIRST - M00364 LAST - uiv	HSU	1	Certification	Pending	Details
05/18/2009	M00364	FIRST - M00364 LAST - uiv	HSU	3	Re-Certification	Pending	Details
05/18/2009	M00374	FIRST - M00374 LAST - uiv	HSU	8	Certification	Pending	Details
05/18/2009	M00376	FIRST - M00376 LAST - uiv	HSU	2	Certification	Pending	Details
05/18/2009	M00376	FIRST - M00376 LAST - uiv	HSU	1	Re-Certification	Pending	Details

1 - 11 of 11 Requests

The resulting screen displayed below is the “Pending” Re-certification UAAF requiring action.

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> User Access Request >> UAAF

Enterprise Income Verification (EIV) System User Access Authorization Form

Date of Request: 05/18/2009
 User ID: M00266
 User Role: HSU
 User Name: FIRST - M00266 LAST - uiv
 Phone Number: 123-456-7890
 Fax Number: 123-456-7891
 Email Address:
 Contract / Project Numbers : 136
 Position Title: Housing User
 Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System: Income Verification
 Coordinator Affiliation: Management Agent
 Type Of Action Requested: Re-Certification
 Coordinator Action: Pending
 Coordinator Action Date: No action taken yet.
 Coordinator User ID: No action taken yet.
 Coordinator User Name:

Acknowledgement:
 I understand that my user ID and password are to be used only by me. Under no circumstances will I reveal or allow use of my password by another person. Nor will I use another person's password and user ID. I will protect EIV system data within my control, whether online, printed or stored in media, from unauthorized access.
 I understand and agree to follow all HUD standards, policies, and procedures.

Certification of Completion-Security Awareness Training Questionnaire:
 I certify that prior to the submission of this online access authorization request for recertification that I have downloaded and completed the EIV Security Awareness Training Questionnaire available on HUD's Enterprise Income Verification System (EIV) System for Multifamily Housing Program website at: <http://www.hud.gov/offices/hsg/mfh/rh/ipl/eiv/eivhome.cfm>

Reason for Denial: (Required for denial requests.)
 Note: If you are going to deny this request, please state the reason for DENIAL. You won't be able to complete the denial process with out a reason for denial. For all other actions, leave this field as blank.

[Approve](#) [Deny](#) [On-Hold](#) [Cancel](#)

The UAAF displays options to Approve, Deny, or put the User’s UAAF On-Hold. The Coordinator may click the “Cancel” button to exit out or may take action by clicking the Approve, Deny or On-Hold button.

User submissions may be for Certification, Re-certification or Termination. The Coordinator can act on these requests by clicking the Approve, Deny or On-Hold button.

For each type of action, a corresponding confirmation message will be displayed. The next section shows screen shots for each type of action.

Once the EIV Coordinator has taken an action (i.e., Approved, Denied, or put the HSU or CAU User's request On Hold), disclaimer statements will be displayed on the resulting screen to indicate:

- 1) That the approval of the user UAAF request is not tied to the user certification process (i.e., that a certification action still must take place);
- 2) That if the action was a denial of a request for recertification, the Coordinator must Unassign the user's HSU/CAU role in WASS from those of the property(ies) and/or contract(s) for which the user was responsible for which recertification was denied; and
- 3) That in order to avoid an interruption in the user's EIV access, the Coordinator must act on any UAAF that has been put on hold, within the 30-day grace period that follows each semi-annual re-certification period.

Once the EIV Coordinator has acted on the request, a pop-up message will be displayed based on the action, as displayed in sections 3.2.1 to 3.2.5.

The following are the disclaimers that are displayed when performing any actions on the UAAF requests:

Approved: You must now certify the user's property(ies) and contract(s) in User Certification, by the end of the semi-annual period, to avoid interruption of the user's EIV access. Approval of recertification request UAAFs does not denote recertification of users in EIV.

Denied: You must now unassign the HSU EIV - MF - EIV Non-HUD User (HSU)/ CAU EIV - MF - EIV Contract Administrator User (CAU) role in Web Access Secure Systems (WASS) from the property(ies) or contract(s) for which the user was responsible

On Hold: You must act on the user’s UAAF request, by the end of the semi-annual period, to avoid a break in the user’s EIV access.

EIV Coordinators must click the “OK” button in the pop-up box to indicate that they understand the next action required.

3.4.1 Certification UAAF – Approve Action

The screenshot shows the 'Enterprise Income Verification (EIV) System User Access Authorization Form' interface. The form contains the following data:

Enterprise Income Verification (EIV) System User Access Authorization Form	
Date of Request:	05/18/2009
User ID:	M00364
User Role:	HSU
User Name:	FIRST - M00364 LAST - uiv
Phone Number:	123-456-7676
Fax Number:	123-456-7891
Email Address:	
Contract / Project Numbers :	AK020 181003
Position Title:	Test
Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System:	Test
Coordinator Affiliation:	Management Agent
Type Of Action Requested:	Certification
Coordinator Action:	Pending
Coordinator Action Date:	No action taken yet.
Coordinator User ID:	No action taken yet.
Coordinator User Name:	

Below the form, there is a 'Reason for Denial' field and a 'Note' section. A pop-up dialog box titled 'Microsoft Internet Explorer' is overlaid on the form, containing the following text:

If you are going to APPROVE the user's User Access Authorization Form (UAAF) request, you must now certify the user's property(ies) and contract(s) in User Certification, by the end of the quarter, to avoid interruption of the user's EIV access. Approval of certification request UAAFs does not denote certification of users in EIV.

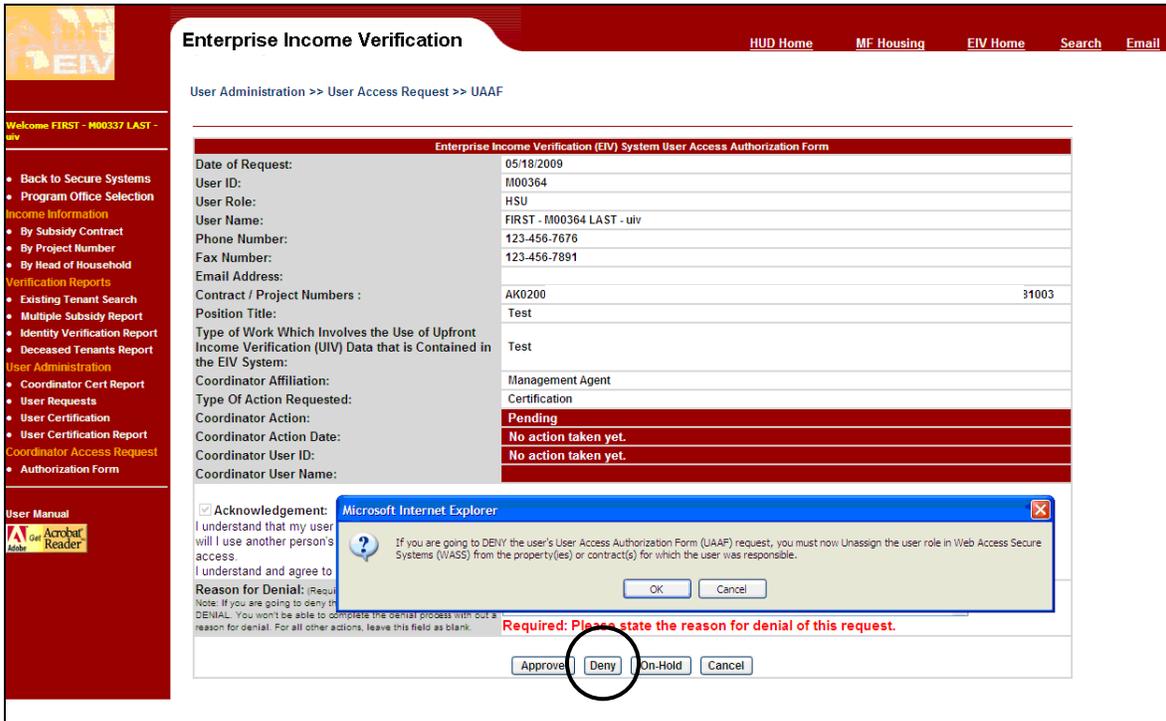
The 'Approve' button is circled in red.

Click on Ok in the pop-up box and then click on the Approve button to perform this action. The resulting page will display the Pending requests with one less request, which is the one just performed.

Note: Once the Coordinator has acted on the User's UAAF request, the Coordinator WILL NOT be able to reverse the action. If a Coordinator acts on a User's UAAF request by mistake, the User will have to submit a new request to the Coordinator for action.

3.4.2 Certification of UAAF – Deny Action

To perform the Deny action of a Recertification type of request, click on the Deny button from the UAAF details page as shown below.



Click on Ok in the pop-up box and then click on the Deny button to perform this action. The resulting page will display the pending requests with one less request, which is the one just performed.

Note: Once the Coordinator has acted on the User's UAAF request, the Coordinator WILL NOT be able to reverse the action. If a Coordinator acts on a User's UAAF request by mistake, the User will have to submit a new request to the Coordinator for action.

3.4.3 Certification of UAAF – On-Hold Action

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> User Access Request >> UAAF

Enterprise Income Verification (EIV) System User Access Authorization Form

Date of Request:	05/18/2009
User ID:	M00266
User Role:	HSU
User Name:	FIRST - M00266 LAST - uiv
Phone Number:	123-456-7890
Fax Number:	123-456-7891
Email Address:	
Contract / Project Numbers :	06744
Position Title:	Housing User
Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System:	Income Verification
Coordinator Affiliation:	Management Agent
Type Of Action Requested:	Certification
Coordinator Action:	Pending
Coordinator Action Date:	No action taken yet.
Coordinator User ID:	No action taken yet.
Coordinator User Name:	

Acknowledgement: I understand that my user will use another person's access. I understand and agree to

Reason for Denial: (Required Note: If you are going to deny this request, please state the reason for denial. You won't be able to complete the denial process without a reason for denial. For all other actions, leave this field as blank.)

Microsoft Internet Explorer

If you are going to put the user's UAAF request on HOLD, you must act on the user's UAAF request, by the end of the quarter, to avoid a break in the user's EIV access.

OK Cancel

Approve Deny **On-Hold** Cancel

Click on Ok in the pop-up box and then click on the On-Hold button to perform this action. The resulting page will display the pending requests with one less request, which is the one just performed.

3.4.4 Recertification of UAAF – Approve Action

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> User Access Request >> UAAF

Enterprise Income Verification (EIV) System User Access Authorization Form

Date of Request:	05/18/2009
User ID:	M00364
User Role:	HSU
User Name:	FIRST - M00364 LAST - uiv
Phone Number:	123-456-7676
Fax Number:	123-456-7891
Email Address:	
Contract / Project Numbers :	W1
Position Title:	test
Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System:	test
Coordinator Affiliation:	Property Owner
Type Of Action Requested:	Re-Certification
Coordinator Action:	Pending
Coordinator Action Date:	No action taken yet.
Coordinator User ID:	No action taken yet.
Coordinator User Name:	

Acknowledgement: I understand that my user will use another person's access. I understand and agree to

Certification of Com

I certify that prior to the submission of this online access authorization request for recertification that I have downloaded and completed the EIV Security Awareness Training Questionnaire available on HUD's Enterprise Income Verification System (EIV) System for Multifamily Housing Program website at: <http://www.hud.gov/offices/hsg/mfh/rhip/eiv/eivhome.cfm>

Reason for Denial: (Required for denial requests) Note: If you are going to deny this request, please state the reason for DENIAL. You won't be able to complete the denial process without a reason for denial. For all other actions, leave this field as blank.

Microsoft Internet Explorer

If you are going to APPROVE the user's User Access Authorization Form (UAAF) request, you must now certify the user's property(ies) and contract(s) in User Certification, by the end of the quarter, to avoid interruption of the user's EIV access. Approval of recertification request UAFs does not denote recertification of users in EIV.

OK Cancel

Approve **Deny** On-Hold Cancel

Click on Ok in the pop-up box and then click the Approve button to perform this action. The resulting page will display the Pending requests with one less request, which is the one just performed.

Note: Once the Coordinator has acted on the User’s UAAF request, the Coordinator WILL NOT be able to reverse the action. If a Coordinator acts on a User’s UAAF request by mistake, the User will have to submit a new request to the Coordinator for action.

3.4.5 Recertification of UAAF – Deny Action

To perform the Deny action of a Recertification type of request, click on the Deny button from the UAAF details page as shown below.

The screenshot displays the 'Enterprise Income Verification (EIV) System User Access Authorization Form' for user 'FIRST - M00266 LAST - uiv'. The form includes fields for Date of Request (05/18/2009), User ID (M00266), User Role (HSU), User Name, Phone Number (123-456-7890), Fax Number (123-456-7891), Email Address, Contract / Project Numbers (136), and Position Title (Housing User). The 'Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System:' is 'Income Verification'. The 'Coordinator Affiliation' is 'Management Agent'. The 'Type Of Action Requested' is 'Re-Certification', and the 'Coordinator Action' is 'Pending'. A 'Microsoft Internet Explorer' pop-up box is overlaid on the form, containing the following text: 'If you are going to DENY the user's User Access Authorization Form (UAAF) request, you must now Unassign the user role in Web Access Secure Systems (WASS) from the property(ies) or contract(s) for which the user was responsible.' The 'Deny' button at the bottom of the form is circled in red.

Click on Ok in the pop-up box and then click on the Deny button to perform this action. The resulting page will display the pending requests with one less request, which is the one just performed.

Note: Once the Coordinator has acted on the User’s UAAF request, the Coordinator WILL NOT be able to reverse the action. If a Coordinator acts on a User’s UAAF request by mistake, the User will have to submit a new request to the Coordinator for action.

3.4.6 Recertification of UAAF – On-Hold Action

The screenshot displays the 'Enterprise Income Verification (EIV) System User Access Authorization Form'. The form contains the following details:

Date of Request:	05/18/2009
User ID:	M00266
User Role:	HSU
User Name:	FIRST - M00266 LAST - uiv
Phone Number:	123-456-7890
Fax Number:	123-456-7891
Email Address:	
Contract / Project Numbers :	13655
Position Title:	Housing User
Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System:	Income Verification
Coordinator Affiliation:	Management Agent
Type Of Action Requested:	Re-Certification
Coordinator Action:	Pending
Coordinator Action Date:	No action taken yet.
Coordinator User ID:	No action taken yet.
Coordinator User Name:	

A pop-up dialog box titled 'Microsoft Internet Explorer' is overlaid on the form. It contains the following text:

Acknowledgement: I understand that my user will use another person's access. I understand and agree to...

Certification of Comp... I certify that prior to the submission of this online access authorization request for recertification that I have downloaded and completed the EIV Security Awareness Training Questionnaire available on HUD's Enterprise Income Verification System (EIV) System for Multifamily Housing Program website at: <http://www.hud.gov/offices/hsg/mfh/rhhip/eiv/eivhome.cfm>

Reason for Denial: (Required for denial requests.)
 Note: If you are going to deny this request, please state the reason for DENIAL. You won't be able to complete the denial process without a reason for denial. For all other actions, leave this field as blank.

Buttons: OK, Cancel

Buttons: Approve, Deny, On-Hold, Cancel

Click on Ok in the pop-up box and then click on the On-Hold button to perform this action. The resulting page will display the pending requests with one less request, which is the one just performed.

Note: Once the Coordinator has acted on the User's UAAF request, the Coordinator WILL NOT be able to reverse the action. If a Coordinator acts on a User's UAAF request by mistake, the User will have to submit a new request to the Coordinator for action.

3.4.7 Expiration of UAAF – Approve Action

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> User Access Request >> UAAF

Enterprise Income Verification (EIV) System User Access Authorization Form

Date of Request:	05/18/2009
User ID:	M00266
User Role:	HSU
User Name:	FIRST - M00266 LAST - uiv
Phone Number:	123-456-7890
Fax Number:	123-456-7891
Email Address:	
Contract / Project Numbers :	CA16
Position Title:	Housing User
Type of Work Which Involves the Use of Upfront Income Verification (UIV) Data that is Contained in the EIV System:	Income Verification
Coordinator Affiliation:	Service Bureau
Type Of Action Requested:	Expiration
Coordinator Action:	Pending
Coordinator Action Date:	No action taken yet.
Coordinator User ID:	No action taken yet.
Coordinator User Name:	

Acknowledgement: I understand that my user will I use another person's access. I understand and agree to f

Reason for Denial: (Required for denial requests)
Note: If you are going to deny this request, please state the reason for DENIAL. You won't be able to complete the denial process with out a reason for denial. For all other actions, leave this field as blank.

Buttons: Approve, Deny, On-Hold, Cancel

Pop-up Message: Microsoft Internet Explorer
 ? You should now unassign the user role in WASS from the property(ies) and/or contract(s) that are assigned to the user in Web Access Secure Systems (WASS).
 Buttons: OK, Cancel

Click on Ok in the pop-up box and then click on the Approve button to perform this action. The resulting page will display the pending requests with one less request, which is the one just performed.

Once the Coordinator has acted on the User’s UAAF request, the Coordinator WILL NOT be able to reverse the action. If a Coordinator acts on a User’s UAAF request by mistake, the User will have to submit a new request to the Coordinator for action.

3.4.8 Expiration of UAAF – Deny Action

The screenshot shows the 'Enterprise Income Verification (EIV) System User Access Authorization Form' for user M00266. The form includes fields for Date of Request, User ID, User Role, User Name, Phone Number, Fax Number, Email Address, Contract / Project Numbers, Position Title, Type of Work, Coordinator Affiliation, Type Of Action Requested, Coordinator Action, Coordinator Action Date, Coordinator User ID, and Coordinator User Name. The 'Type Of Action Requested' is set to 'Expiration' and the 'Coordinator Action' is 'Pending'. A pop-up box from Microsoft Internet Explorer is overlaid on the form, containing the following text:

Microsoft Internet Explorer

If you are going to DENY the user's User Access Authorization Form (UAAF) request, you must remember to certify the user's property(ies) and/or contract(s) in User Certification, by the end of the quarter, to avoid interruption of the user's EIV access.

Buttons: OK, Cancel

Below the pop-up box, the 'Reason for Denial' dropdown menu is set to 'Deny'. At the bottom of the form, the 'Deny' button is circled in red.

Click on Ok in the pop-up box and then click on the Deny button to perform this action. The resulting page will display the Pending requests with one less request, which is the one just performed.

Once the Coordinator has acted on the User's UAAF request, the Coordinator WILL NOT be able to reverse the action. If a Coordinator acts on a User's UAAF request by mistake, the User will have to submit a new request to the Coordinator for action.

3.4.9 Expiration of UAAF – On-Hold Action

The screenshot shows the 'Enterprise Income Verification (EIV) System User Access Authorization Form' for user M00266. The form includes fields for Date of Request (05/18/2009), User ID (M00266), User Role (HSU), User Name (FIRST - M00266 LAST - uiv), Phone Number (123-456-7890), Fax Number (123-456-7891), Contract / Project Numbers (CA161), Position Title (Housing User), and Type of Work (Income Verification). The 'Coordinator Action' is listed as 'Pending', and the 'Coordinator Action Date' is 'No action taken yet.' A pop-up dialog box from Microsoft Internet Explorer is overlaid on the form, containing the following text: 'I understand that my user will I use another person's access. I understand and agree to Reason for Denial: (Required) Note: If you are going to deny this request, please state the reason for DENIAL. You won't be able to complete the denial process with out a reason for denial. For all other actions, leave this field as blank.' The 'On-Hold' button is circled in red.

Click on Ok in the pop-up box and then click on the On-Hold button to perform this action. The resulting page will display the pending requests with one less request, which is the one just performed.

3.5 Certifying EIV Users

3.5.1 Certifying/Re-certifying/Expiring EIV Users Assigned “HSU” or “CAU” Role

MF EIV Coordinators assigned the EIV HSC or CAC role can only certify EIV Users assigned the HSU or CAU role, respectively.

Note: With EIV Release 8.1, the User Certification process is now linked to the User Access Requests function. Only those contracts and projects that are listed in UAAFs that have been “Approved” will appear on the User Certification page.

The User Certification process is as follows:

- Users will create and submit online UAAFs requesting their new or additional contract(s) and/or property(ies) be certified in EIV or recertified in EIV in order to continue their access to EIV.
- EIV Coordinators will process online UAAFs by approving, denying, or putting them on hold. An EIV Coordinator should not approve a UAAF, if he or she is not the Coordinator for all of the contracts and properties listed in the UAAF.

- EIV Coordinators will then go into User Certification and certify contracts and/or properties for User applicants. As aforementioned, only those contracts and properties listed in an “Approved” UAAF will appear on the User Certification page.

To certify/re-certify “HSU” or “CAU” users:

Step 1: Click the **User Certification** link in the left-hand navigation panel. Click on **CAU Certification** for users with CAC user roles.

Step 2: From the **User Certification** page/**CAU Certification** Page, select from the **Contracts** or **Projects** option, choose a value from the **Select Certification Status** drop-down list, and click on the **“Get Users”** button.

When the **Contracts** option is selected and a contract is selected, a list of **HSU** or **CAU** Users for the selected contract will be displayed as shown below.

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> **User Certification** >> User Certification by Projects/Contracts

Number of Records: 25 Certification Status: All

Note:

- To certify assignment(s), please select the assignment(s) and click 'Certify' button.
- To expire assignment(s), please select the assignment and click 'Expire' button.
- Click on 'Select/Deselect All' button to Select all and deselect all assignments

1 - 25 of 25 Users

Action	User ID	User Name	Contract	Effective Date of Action	Effective To Date	User Status	Approver UserID
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	AKI	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	AKI	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00269	FIRST - M00269 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	AKI	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00376	FIRST - M00376 LAST - uiv	WA	-	-	New	-

The list of users for the selected contract or project is displayed in groups of 50. If the search retrieves more than 50 users, the search results are divided into a group of 10 pages with each page containing 50 users. The links to the 10 pages, 'Next group' and 'Last page' are provided on this page to navigate to different pages to the next group of 10 pages or the last page.

An **Action** checkbox is provided to certify or to expire a User's contract/project. To certify a contract, under **Action**, click on the box next to the user's User ID (e.g., next to **M00370**) and then click on the **Certify** button. All requests can be certified at one time by clicking on the **'Select All/Deselect All'** button, which will select all the non-certified users. Individual contracts may be unselected by clicking on the selection box.

Under **Action**, click on the box next to the user's ID (e.g., M00374) and click **Certify**.

<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA:	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA:	-	-	New	-
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA:	-	-	New	-
<input checked="" type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	-	-	New	-
<input checked="" type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA:	-	-	New	-
<input type="checkbox"/>	M00376	FIRST - M00376 LAST - uiv	WA:	-	-	New	-

When the Certify button is clicked, the system refreshes the User **Certification** page. Filter for the certified contracts, the screen is displayed as following.

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> [User Certification](#) >> User Certification by Projects/Contracts

Number of Records: 9 Certification Status: Certified [Change View](#)

Note:

- To certify assignment(s), please select the assignment(s) and click 'Certify' button.
- To expire assignment(s), please select the assignment and click 'Expire' button.
- Click on 'Select/Deselect All' button to Select all and deselect all assignments

1 - 9 of 9 Users

Action	User ID	User Name	Contract	Effective Date of Action	Effective To Date	User Status	Approver UserID
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	AK02	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA16	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA16	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA16	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA19	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA16	05/12/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA16	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA16	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA16	05/18/2009	07/31/2009	Certified	M00337

[Certify](#) [Expire](#) [Select/Deselect All](#)

From the User Certification by Projects/ Contracts page, you can also filter the result by certification status by choosing a desired value from the Certification Status drop-down list.

When “All” is selected from the Certification Status, all contracts and projects tied to the user regardless of the status will be displayed. When Pending, Certified, Expired, or New is selected from the Certification Status, only the users for the selected status will be displayed.

To Expire “HSU” or “CAU” users:

Step 1: Click the **User Certification** link in the left-hand navigation panel.

Step 2: From the **User Certification** page, select from the **Contracts** or **Projects** option, choose a value from the **Select Certification Status** drop-down list, and click on the “**Get Users**” button.

Enterprise Income Verification HUD Home MF Housing EIV Home Search Email

User Administration >> User Certification

Select the contract(s) or Projects to certify the users.

Contracts All Contracts OR

Projects All Projects

Select Certification Status: All

[Get Users](#)

When the **Contracts** option is selected and a contract is selected, a list of **HSU** or **CAU** Users for the selected contract will be displayed. Below figure display when user queried for all the Contracts.

Enterprise Income Verification

[HUD Home](#) [MF Housing](#) [EIV Home](#) [Search](#) [Email](#)

User Administration >> [User Certification](#) >> User Certification by Projects/Contracts

Number of Records: 25 Certification Status: All [Change View](#)

Note:

- To certify assignment(s), please select the assignment(s) and click 'Certify' button.
- To expire assignment(s), please select the assignment and click 'Expire' button.
- Click on 'Select/Deselect All' button to Select all and deselect all assignments

1 - 25 of 25 Users

Action	User ID	User Name	Contract	Effective Date of Action	Effective To Date	User Status	Approver UserID
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	AK0:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	AK0:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA1	05/18/2009	-	Expired	M00337
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New	-
<input type="checkbox"/>	M00269	FIRST - M00269 LAST - uiv	CA1	-	-	New	-
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	AK0:	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA1	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA1	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA1	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA1	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA1	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA1	-	-	New	-
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA1	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA1	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA1	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA1	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA1	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA1	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA1	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA1	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA1	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA1	-	-	New	-
<input type="checkbox"/>	M00376	FIRST - M00376 LAST - uiv	WA1	-	-	New	-

[Certify](#) [Expire](#) [Select/Deselect All](#)

The list of users for the selected contract or project is displayed in groups of 50. If the search retrieves more than 50 users, the search results are divided into a group of 10 pages with each page containing 50 users. The links to the 10 pages, 'Next group' and 'Last page' are provided on this page to navigate to different pages to the next group of 10 pages or the last page.

To expire a user's contract/ project, under **Action**, check the box next to the user's User ID and Contract(s) combination (e.g. **M00265/ XX000000000**) and click the **Expire** button at the bottom of the page. With EIV 8.1, a Coordinator can expire all contracts/projects at one time by clicking the **Select/Deselect All** button, which is also at the bottom of the page.

Enterprise Income Verification

[HUD Home](#)
[MF Housing](#)
[EIV Home](#)
[Search](#)
[Email](#)

User Administration >> [User Certification](#) >> User Certification by Projects/Contracts

Number of Records: 25
Certification Status: All
[Change View](#)

Note:

- To certify assignment(s), please select the assignment(s) and click 'Certify' button.
- To expire assignment(s), please select the assignment and click 'Expire' button.
- Click on 'Select/Deselect All' button to Select all and deselect all assignments

1 - 25 of 25 Users

Action	User ID	User Name	Contract	Effective Date of Action	Effective To Date	User Status	Approver UserID
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	AKI	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	AKI	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	05/18/2009	-	Expired	M00337
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00266	FIRST - M00266 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00269	FIRST - M00269 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	AKI	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00364	FIRST - M00364 LAST - uiv	WA	05/12/2009	07/31/2009	Certified	M00363
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA	05/18/2009	-	Expired	M00337
<input type="checkbox"/>	M00365	FIRST - M00365 LAST - uiv	WA	05/18/2009	-	Expired	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	05/18/2009	07/31/2009	Certified	M00337
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	CA:	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00374	FIRST - M00374 LAST - uiv	WA	-	-	New	-
<input type="checkbox"/>	M00376	FIRST - M00376 LAST - uiv	WA	-	-	New	-

[Certify](#)
[Expire](#)
[Select/Deselect All](#)

From the Certify Users page, you can also filter the result according to certification status by choosing a desired value from the Certification Status drop-down list.

When “All” is selected from the Certification Status, all contracts and projects associated with the user regardless of the status will be displayed. When Pending, Certified, Expired, or New is selected from the Certification Status, only the users for the selected status will be displayed.

3.6 User Certification Report for HSC roles/CAU Certification Report for CAC roles

To generate the **User Certification Report/CAU Certification Report**, complete the following steps.

Step 1: Click on the **User Certification Report/CAU Certification Report** link in the left-hand navigation panel.

See resulting screen below:

Step 2: From the **User Certification Report** screen, the HSC or CAC user is required to select **Contracts** or **Projects** from the drop-down lists of contracts and projects and **select Certification Status** (i.e., All, Pending, Certified, Expired, New) from the **Select Certification Status** drop-down list.

Step 3: Once the selection is made, the system displays the **User Certification Report** for all HSU or CAU users under the Coordinator’s (HSC or CAC) jurisdiction. Date fields include:

- User ID
- User Name
- Contract
- Effective Date of Action
- Effective to Date

■ User Status

Certification Status drop-down list

The screenshot shows the 'User Certification Report' interface. At the top, it displays 'Number of Records: 46' and 'Certification Status: All'. A dropdown menu is open, showing options: All, Pending, Certified, Expired, and New. Below the menu is a table with columns: User ID, User Name, Contract, Effective Date Action, Effective To Date, and User Status. The table lists various users with their respective contract numbers and status (e.g., New, Expired, Certified).

User ID	User Name	Contract	Effective Date Action	Effective To Date	User Status
M00266	FIRST - M00266 LAST - uiv	AK0	-	-	New
M00266	FIRST - M00266 LAST - uiv	AK0	-	-	New
M00266	FIRST - M00266 LAST - uiv	CA1	05/18/2009	-	Expired
M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New
M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New
M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New
M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New
M00266	FIRST - M00266 LAST - uiv	CA1	-	-	New
M00266	FIRST - M00266 LAST - uiv	CA3	-	-	New
M00269	FIRST - M00269 LAST - uiv	CA1	-	-	New
M00269	FIRST - M00269 LAST - uiv	CA1	-	-	New
M00269	FIRST - M00269 LAST - uiv	CA1	-	-	New
M00269	FIRST - M00269 LAST - uiv	CA1	-	-	New
M00269	FIRST - M00269 LAST - uiv	CA1	-	-	New
M00269	FIRST - M00269 LAST - uiv	CA1	-	-	New
M00269	FIRST - M00269 LAST - uiv	CA3	-	-	New
M00345	FIRST - M00345 LAST - uiv	AK0	-	-	New
M00345	FIRST - M00345 LAST - uiv	AK0	-	-	New
M00345	FIRST - M00345 LAST - uiv	WA:	-	-	New
M00345	FIRST - M00345 LAST - uiv	WA:	-	-	New
M00345	FIRST - M00345 LAST - uiv	WA:	-	-	New
M00361	FIRST - M00361 LAST - uiv	AK0	-	-	New
M00364	FIRST - M00364 LAST - uiv	AK0	05/12/2009	07/31/2009	Certified
M00364	FIRST - M00364 LAST - uiv	WA:	05/12/2009	07/31/2009	Certified
M00364	FIRST - M00364 LAST - uiv	WA:	05/12/2009	07/31/2009	Certified
M00364	FIRST - M00364 LAST - uiv	WA:	05/12/2009	07/31/2009	Certified
M00364	FIRST - M00364 LAST - uiv	WA:	05/12/2009	07/31/2009	Certified
M00365	FIRST - M00365 LAST - uiv	WA:	05/18/2009	07/31/2009	Certified
M00365	FIRST - M00365 LAST - uiv	WA:	05/18/2009	-	Expired
M00365	FIRST - M00365 LAST - uiv	WA:	05/18/2009	-	Expired
M00367	FIRST - M00367 LAST - uiv	AK0	-	-	New
M00367	FIRST - M00367 LAST - uiv	WA:	-	-	New
M00367	FIRST - M00367 LAST - uiv	WA:	-	-	New

The list of users for the selected contracts >> or projects is displayed in groups of 50. If the search retrieves more than 50 users, the search results are divided into groups of 10 pages with each page containing 50 users. The links to the 10 pages, 'Next group' and 'Last page' are provided on this screen to assist the user in navigating to different pages to the next group of 10 pages or the last page.

From the User Certification Report by Projects/Contracts page, you can also filter the result by certification status by choosing one of the options (other than 'All') from the Certification Status drop-down list. When "All" is selected from the Certification Status, all contracts and projects associated to the user regardless of the status will be displayed. When Pending, Certified, Expired or New is selected from the Certification Status, only the users for the selected status will be displayed.

Appendix A – Abbreviations and Acronyms

4 Appendix A – Abbreviations and Acronyms

The following terms, abbreviations, and acronyms may or may not appear in this document. They are provided for reference and clarity.

Acronym	Definition
C&A	Certification and Accreditation
CAI	Contract Assistance Identifier
CAN	Claim Account Number
CCB	Change Control Board
CCMB	Configuration Change Management Board
CM	Configuration Management
CMRB	Contract Management Review Board
COTR	Contracting Officer’s Technical Representative
DCG	Development Coordination Group
DRP	Disaster Recovery Plan
DTS	Data Transmission Services
EDI	Electronic Data Interchange
EIV	Enterprise Income Verification
FEIN	Federal Employer Identification Number
FIPS	Federal Information Processing Standards
FISCAM	Federal Information System Controls Audit Manual
FISMA	Federal Information Security Management Act
FO	Field Office
FOIA	Freedom of Information Act
Form HUD-50059	Form used to submit resident characteristics and tenant income data to HUD
FOUO	For Official Use Only
FTP	File Transfer Protocol
GTM	Government Technical Monitor
GTR	Government Technical Representative
HHS	U.S. Department of Health and Human Services
HOH	Head of Household
HOUSING	Office of Housing - FHA
HUB	Not an acronym. FO’s are classified into two categories -- HUB and Program Center. A HUB can be a stand-alone FO or have other offices or program centers report to it.
HUD	US Department of Housing and Urban Development
ICN	Income Control Number
MF Housing	Multifamily Housing
MOA/U	Memorandum of Agreement / Understanding
MTW	Moving To Work
NDNH	National Directory of New Hires
NIST	National Institute of Standards and Technology
OIG	Office of Inspector General
OMB	Office of Management and Budget
OPC	Office of Procurement & Contracts
PD&R	HUD’s Office of Policy, Development and Research
PHA	Public Housing Agencies
PI	Period of Income

Acronym	Definition
PIA	Privacy Act Assessment
PIC	Public & Indian Housing Information Center
PIH	HUD’s Office of Public & Indian Housing
POA&M	Plan of Action and Milestones
PVCS	Project Version Control System
PWS	Performance Work Statement
QA	Quality Assurance
QU	Quarterly Update
QW	Quarterly Wage
RHIP	Rental Housing Integrity Improvement Project
RIM	Rental Integrity Monitoring
SEIN	State Employment Identification Number
SPH	HUD’s Security Program Handbook
SPP	Security Program Policy
SS	Social Security
SSA	Social Security Administration
SSAA	System Security Authorization Agreement
SSI	Supplemental Security Income
SSO	Single Sign On (used in WASS)
SSP	System Security Plan
TARC	Troubled Agency Recovery Center
TASS	Tenant Assessment Subsystem
TRACS	Tenant Rental Assistance Certification System
TTP	Total Tenant Payment
V V&T	Verification, Validation, & Test
W-4	Federal form that is used to collect New Hires data
WASS	Web Access Security Subsystem